## **Support and Supervision Competences**

# **Module 9 Recruiting Volunteers**

## 9 Recruit volunteers

#### To do this you need to be able to:

- Have a planned approach to volunteer recruitment based on current and future workforce needs
- 2. Develop effective recruitment activities and materials
- 3. Have systems in place to respond to applicants with relevant information
- 4. Ensure that the application and interview process is fair and underpinned by equality and diversity principles
- 5. Ensure adequate records of the application and interview process are kept.
- Have processes in place for notifying applicants of the outcome of their application
- Have processes in place to monitor, review and evaluate the recruitment process to ensure continual improvement.

### Before doing this you need to:

- a) Know current and future bureau requirements for volunteers
- b) Know how to access and analyse recruitment and bureau information
- c) Know what opportunities the bureau can offer volunteers
- Know a range of recruitment and selection methods and how to use these appropriately
- e) Know what motivates people to volunteer and what factors prevent people from volunteering.
- f) Understand how equality and diversity issues impact on recruitment practices
- g) Understand the importance of a fair and objective recruitment process and how to ensure this.
- h) Know what information potential volunteers need and how to present this in ways that are attractive to a diverse range of people
- Know membership and audit requirements in terms of recruitment practice and record keeping, and be able to develop systems to meet these.
- j) Know how to monitor and evaluation the recruitment process to ensure continual improvement

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